

**Open Report on behalf of Pete Moore,
Executive Director of Finance and Public Protection**

Report to:	Public Protection and Communities Scrutiny Committee
Date:	12 March 2019
Subject:	Public Protection Commissioning Strategy

Summary:

Lincolnshire County Council has moved to a "commissioning strategy" model across its business areas. The strategy for Protecting the Public sits under the portfolio of Executive Director Pete Moore, Director for Finance and Public Protection. A commissioning strategy has been prepared on his behalf by Detective Chief Superintendent Chris Davison, who is the seconded Lincolnshire Police Officer who is the County Officer for Public Protection.

Actions Required:

Members of the Public Protection and Communities Scrutiny Committee are invited to consider the content of the Public Protection Commissioning Strategy and to provide feedback that can be considered by the Council's Executive.

1. Background

The Commissioning Strategy for Protecting the Public has the following elements in scope:

- Community Safety including partnership work to resolve statutory obligations under Section 17 of the Crime and Disorder Act 1998 (the reduction of Crime and Disorder across an area)
- Trading Standards
- Celebratory and Registration Service and Coroner's Service
- Lincolnshire Road Safety Partnership ¹
- Lincolnshire Fire and Rescue ²

¹ LRSP has its own ten year strategy, which covers the strategic intent of the partnership. Therefore, to read more about the strategy for LRSP, please refer to <https://www.lincolnshire.gov.uk/Download/87404>

² The LFR strategy is outlined in its integrated risk management planning (IRMP) baseline document. Therefore, for the strategic document relating to LFR, please refer to <https://www.lincolnshire.gov.uk/lincolnshire-fire-and-rescue/about-us/service-planning/irmp-baseline-document/130350.article>

In line with the agreed process of Commissioning Strategies, needs assessments have been made of each of these business areas, with the exception of the Lincolnshire Road Safety Partnership, (this is due to the Lincolnshire Road Safety Partnership having its own ten year strategy that as already been written). These needs assessments have been formed by a number of different means, but including:

- Checking against existing documents which lay out expectations – such as the Police and Crime Plan delivered by the Police and Crime Commissioner for Lincolnshire
- Checking across various stakeholder organisations via events or forums such as the district councils and their elected members
- Consultation with the executive and support councillors regarding their expectations
- Public consultation via events, forums, feedback mechanisms
- Checking against data sets and analysis of need based on both quantitative and qualitative data
- Horizon scanning against projected future trends and statutory requirements

Full details of these consultation methods are produced as appendices to the main strategy.

Once the needs assessments were completed and collated, the process was made to understand what these needs were telling us in terms of how to understand our priorities as a Public Protection department, and to help form our overarching strategic objectives.

The Strategy is formed of two parts. The full strategy provides the departmental purpose for Public Protection, and provides objectives and details of the work of our departments. Where these departments have other strategies or akin documents in existence (for example, Lincolnshire Fire and Rescue and Lincolnshire Road Safety Partnership). There is a second, summary document which presents all of the pertinent information including performance and commissioned services together without the narrative provided in the main document.

The Strategy was presented to the Commissioning and Commercial Board on the 29th of January, where it was approved by the board. This was approved with a desire for there to be more information on work ongoing regarding frauds and scams; this has been included in the version before the panel.

2. Departmental Purpose

The purpose for Public Protection in the strategy is provided below:

- The purpose of the Public Protection directorate is to ensure that Lincolnshire is a safe place to live, work and visit, and that it feels like a safe place to live, work and visit.
- We will prioritise prevention of crime and disorder, and maximise the efficiency of our efforts to intervene to protect the most vulnerable.

- We will provide our services efficiently, effectively, and provide good quality service in doing so. We will meet with high customer satisfaction.
- Our services will be sustainable and viable. We will explore and deliver commercial opportunities where they fit with our core purpose.

The Departmental Purpose was given in a previous paper to Scrutiny, which approved them as being fit for purpose.

3. Our Strategic Objectives

The strategy goes on to detail which objectives set about meeting the needs identified during the needs assessment, and how and why we organise ourselves to meet these needs. Each department is described, and a structure chart provided in order to demonstrate how Public Protection is structured.

The Strategic Objectives for our departments are:

Lincolnshire Fire and Rescue

- Reduce fires and their consequences
- Reduce road traffic collisions and their consequences
- Improve health and wellbeing
- Protect the community and environment from the impact of major emergencies
- Assess and plan for the risk of emergencies occurring in Lincolnshire
- Support communities to enable them to respond to emergencies
- Provide LCC and districts with emergency planning and business continuity advice
- Support the Lincolnshire Resilience Forum

Trading Standards

- Tackle Detriment and reduce Harm
- Support the Local Economy
- Promoting Health and Wellbeing

Community Safety

- Prevent crime and disorder
- Commission effective support services
- Facilitate effective partnership working

Road safety

- Reduce the number of people killed or seriously injured on Lincolnshire's roads

Celebratory and Registration Services and Coroners Service

- Achieving Excellent customer service
- Improving our digital offering to customers
- Managing our people and finances effectively

- Ensuring our processes support the needs of our customers
- Ensuring we work effectively with suppliers and partners

4. Performance Measurement

Each department of the strategy provides an assessment based on already provided performance statistics, reported to Public Protection Oversight and Scrutiny, about how each is performing. However, in a number of areas, most notably Community Safety, these may not now be relevant to the objectives, or not report on those areas which are directly in the control of the department.

We are working with our executive councillor, Councillor Young, to develop new performance measures. The process of developing new performance measures which will more accurately reflect the contribution of the department in reaching the objectives set. Once completed, these will then be brought to Oversight and Scrutiny for discussion and possible ratification. Illustrative performance measures are placed in the strategy which reflect the direction of travel for these performance measures.

There will be some variance in performance measures for Trading Standards in order to better align with national recording practices, to allow for benchmarking and data gathering which may be of benefit to members.

It is not proposed to significantly alter those used in Celebratory and Registration Services and Coroner's Service, as these were last amended in April 2018 and are thought to be still fit for purpose.

5. Conclusion

This paper requests the Committee consider endorsing the strategy, with the proviso that new performance measures will come to scrutiny before being a request being made to alter them in time for the new business cycle.

6. Appendices

These are listed below and attached at the back of the report	
Appendix A	Public Protection Strategy
Appendix B	Commissioning Highlight Report

7. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Chris Davison, who can be contacted on 01522 554593 or chris.davison@lincolnshire.gov.uk.